Climatech
170 Rocky Point Road, Kogarah, NSW 2217
www.climatech.net.au
ABN: 25 137 661 824

Privacy Policy

Climatech Group and its member companies ("we", "our", "us", "Climatech") are committed to protecting your privacy and the privacy of individual's personal information.
In Australia, Climatech is bound by the Australian Privacy Principles set out in the Privacy Act 1988 (Commonwealth) ("the Act") in relation to its management of personal information of Australian citizens and permanent residents. The Australian Privacy Principles can be found at www.privacy.gov.au.

In New Zealand, Climatech (operating under Sedatech) is bound by the Privacy Act 2020 and the Privacy Principles which governs how organisations and businesses can collect, store, use and share your information. The Privacy Principles can be found at www.privacy.org.nz
This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website https://climatech.net.au/ or engage with our services. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

1. Information We Collect
From time to time, we may collect and process the following types of personal data:

- Personal Identification Information: Name, email address, phone number, postal address, etc.
- Usage Data: Information about how you use our website, products, and services (e.g., IP address, browser type, referring URL).

2. How We Collect Your Information
We may collect personal information in a variety of ways. These include:

- Online (including through web-based forms and email);
- Phone calls; and Cookies and Tracking Technologies: We may use cookies to collect data about your online activity on our website.

3. How We Use Your Information
We may use the information we collect in the following ways:

- To provide and improve our services;
- To communicate with you, including responding to your inquiries;
- To personalise and enhance your experience on our website;
- To send you promotional content or offers (if you have opted in); or
- To comply with legal requirements.

4. Data Sharing and Disclosure
From time to time, we may share your personal data with third parties in the following situations:

- Service Providers: We may share data with trusted third-party service providers who assist us in operating our website and delivering services to you.
- Legal Compliance: We may disclose your information if required by law, such as in response to a court order or governmental request.
- Business Transfers: If our company undergoes a merger, acquisition, or sale of assets,

your information may be transferred as part of that transaction.

- Cross-border Disclosure: We may disclose your Personal Identification Information (including your name, email address, phone number, postal address etc.) to our related entities in Japan, and US. Where this occurs, we take reasonable steps to ensure that the recipient of the personal information handles such information in compliance with the Act.

5. Data Security

We implement appropriate security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. We use a variety of physical and electronic security measures including restricting physical access to our offices, firewalls and security databases to keep personal information secure from misuse, loss or unauthorised use or disclosure. In addition, all Climatech employees are required to treat personal information held by Climatech as confidential. However, please note that no data transmission over the internet is completely secure.

6. Your Rights

You have the following rights regarding your personal data:

- Access: You can request access to the personal data we hold about you.
- Correction: You can request corrections to any inaccurate or incomplete data.
- Deletion: You can request the deletion of your personal data, subject to certain exceptions.
- Opt-out of Marketing: You can opt out of receiving marketing communications from us at any time.

7. Third-Party Links

Our website may contain links to third-party websites. Except for other sites owned by Climatech, Climatech does not control the privacy practises or polices of sites reached through links from this website. We are not responsible for the privacy practices or content of those external sites. We encourage you to read their privacy policies.

8. Changes to This Privacy Policy

We reserve the right to update or amend this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us.